

# Dancenorth Australia



Corner of Stanley Street and Walker Street  
Townsville City QLD 4810



**DANCENORTH** AUSTRALIA

Dancenorth acknowledges the Traditional Custodians of the land upon which we make our work, the Wulgurukaba of Gurambilbarra and Yunbenun, and the Bindal of Thul Garrie Waja.

The Wulgurukaba and Bindal people continue to nurture a deep and respectful relationship to land and sea and it is our great privilege and honour to create on their incredible country.

We respectfully acknowledge neighbouring groups of our region – the Gugu Badhun and Nywaigi. We pay our respects to Aboriginal and Torres Strait Islander cultures; and their Elders past and present.

We acknowledge the fact that sovereignty was never ceded and that Aboriginal people are Australia's first dancers.

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## Preparing for your visit to Dancenorth Australia

This Visual Story will help you get ready for your visit to Dancenorth.

If you have any questions or need assistance with your visit, you can contact Dancenorth staff in the following ways:

- **Phone:** (07) 4772 2549
- **Email:** [admin@dancenorth.com.au](mailto:admin@dancenorth.com.au)

Dancenorth is usually open from **9:00 a.m. to 5:00 p.m.**, Monday to Friday.

Dancenorth may be closed at different times during the year. To make sure we are open when you plan to visit, please contact our admin team.

**Dancenorth will be closed from 19 December 2026 to 10 January 2027.**

## Symbols you will see in this Visual Story



### All-gender toilets

These symbols represent the all-gender toilets. Anyone is welcome to use these toilets. They are not accessible.



### Accessible toilet

This symbol indicates the accessible toilet. Anyone is welcome to use this toilet.



### Wheelchair access

Only some areas in Dancenorth are wheelchair accessible. If this symbol is displayed, the area will be wheelchair accessible. If the symbol is not displayed, access may be limited.



### Auslan Interpreted

This symbol indicates that Auslan Interpretation is provided for an event or performance.



### Assistance animals

This symbol indicates that registered assistance and/or Guide dogs are welcome.



### Quiet space

This symbol indicates the quiet space. The quiet space can be used to avoid or recover from sensory overload.



**50% Visual content**

If this symbol is displayed, the event or performance will be 50% visual, and will have dialogue, music and/or sounds in the background.



**75% Visual content**

If this symbol is displayed, the event or performance will be 75% visual, and may have minimal dialogue, music and sounds in the background.



**100% Visual content**

If this symbol is displayed, the event or performance will be 100% visual, and will have no dialogue, music or sounds in the background.



**Relaxed event**

If this symbol is displayed, the event will feature reduced sound and lighting to create a sensory reduced environment.



**Relaxed performance**

If this symbol is displayed, the performance will feature reduced sound and lighting to create a sensory reduced environment.



**Open captioning**

If this symbol is displayed, the event or performance will feature captions displayed on a screen. Open captioning is always in view, and cannot be turned off.

# Sensory Sensitivity Symbols



## Loud sounds

This symbol indicates that loud sounds may be present.



## Bright light

This symbol indicates that bright light may be present.



## Strong smells

This symbol indicates that strong smells may be present.



## Headphones

If you are sensitive to loud sounds, you can bring headphones to help you feel comfortable and relaxed.



## Hat and/or sunglasses

If you are sensitive to bright light, you can bring a hat and/or sunglasses to help you feel comfortable and relaxed.



## Fidget toy or device

You can bring a fidget toy or device to help you feel comfortable and relaxed.

## Guidelines to keep everyone safe



### Walking

When moving through Dancenorth, please walk; Do not run.



### Sitting, eating and resting

If you need to rest or eat, you can do so in the casual seating area or on the front veranda.



### Queuing

Sometimes Dancenorth is crowded and busy. You might have to wait in a queue to enter the Theatre, purchase food or drinks from the bar, or use the toilet.



### Hygiene

We ask that you please keep your hands clean at all times. You can use the hand sanitiser located in the main foyer, or wash your hands at the hand washing stations in the toilet rooms.



### Zero tolerance

Bullying, violence, harassment, discrimination, and/or any kind of aggressive behaviour will not be tolerated.





## Location and directions to Dancenorth

Dancenorth is located at the corner of **Stanley Street** and **Walker Street** in **Townsville City**.

- The **main entrance** is on **Stanley Street**.
- Stanley Street is a main road with a slight incline (it rises towards Castle Hill).

When you arrive, look for a **red brick building** with the words '**School of Arts**' on the front. This is Dancenorth.

During events, the area around Dancenorth may be:

- **Noisy**
- **Bright**
- **Busy**
- **Smelly**





## Getting to Dancenorth by bus

Dancenorth Australia is a **2-minute walk** from the **Townsville City (Stanley Street) hail 'n' ride bus stop**, located on Stanley Street.

- The bus stop is directly **across the road** from Dancenorth.
- To reach Dancenorth, you will need to **cross the road** at the **traffic lights**.
- To return to the bus stop, you will need to cross back at the same traffic lights.

The walk from the bus stop to Dancenorth may be:

- **Noisy**
- **Bright**
- **Smelly**

You can visit the [Translink Journey Planner](#) webpage to plan your bus trip.







## Arriving by car, taxi, or rideshare

If you are arriving by car, taxi, or rideshare, you can ask the driver to stop in the **drop-off area** outside the **Clarion Hotel** on **Stanley Street**.

- The drop-off area is **50 metres** away from the **main entrance** of Dancenorth.

The journey from the drop-off area to Dancenorth may be:

- **Noisy**
- **Bright**
- **Smelly**





## Parking at Dancenorth

The nearest **street parking** is along **Stanley Street** and **Walker Street**.

- These parking spots are **metered** and have **time limits** on **weekdays between 9:00 a.m. and 5:00 p.m.**

The journey from the street parking to Dancenorth may be:

- **Noisy**
- **Bright**
- **Smelly**







## Main entrance to Dancenorth

The **main entrance** to Dancenorth is at the front of the building.

To enter Dancenorth via the main entrance:

1. Walk up **three steps** at the front of the building.
2. Then, walk along a **flat veranda**.
3. Next, walk up **two more steps**.
4. Finally, enter through the **front doors** to get inside the building.

Once inside, you will find the **main foyer** on the **ground floor**.

The main entrance to the Dancenorth building may be:

- **Noisy**
- **Bright**
- **Busy**

**Accessibility lift:** See next page for more details.





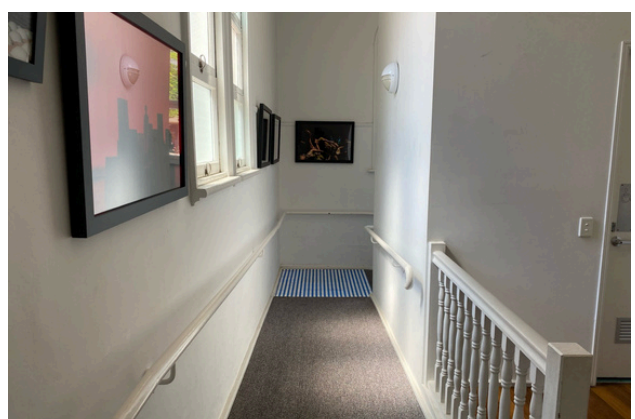
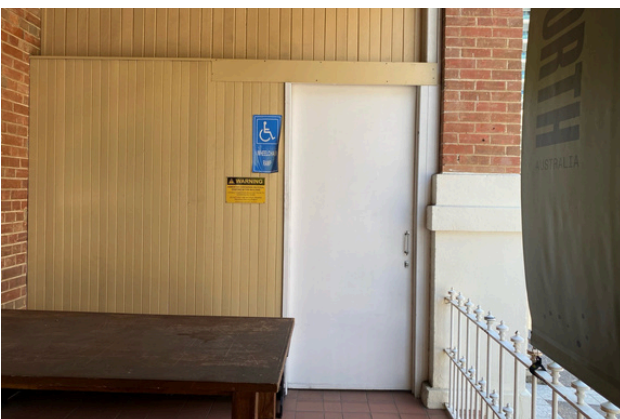
## Accessibility lift and entrance

The **accessibility lift** is located on the **left-hand side** of the building.

- The lift will take you up to the **veranda**.
- To enter the Dancenorth building, use the **ramp** at the far end of the veranda.

### Inside the building

- The ramp will bring you to the **far right-hand side** of the **main foyer**, where the **toilets** are located.







## Admin office

The **admin office** is located on the **left-hand side** of the **main foyer**.

- There is a **window** where you can **see** and/or **hear** our staff inside the office.
- If you have any questions or need assistance, you can speak to our staff through this window.
- During events, our staff will also be positioned throughout the main foyer to help you during your visit.

During classes, events, or performances, the area around the admin office may be:

- **Noisy**
- **Busy**





## The bar and casual seating area

The **bar** and **casual seating area** are located in the **centre** of the **main foyer**.

- **Drinks:** When the bar is open, **alcoholic** and **non-alcoholic** drinks are available for purchase at the bar.
- **Age restrictions:** **Alcohol** can only be purchased by people aged **18 years and over**.
- In the casual seating area, there are **low-level couches** and **armchairs** available for sitting, waiting, eating, or resting.

Please note: The bar is only open at certain events. If you would like to check if the bar will be open when you plan to visit, please contact us:

- **Phone:** (07) 4772 2549
- **Email:** [admin@dancenorth.com.au](mailto:admin@dancenorth.com.au)

During classes, events, or performances, the bar and casual seating area may be:

- **Noisy**
- **Busy**







## The theatre

The **theatre** is located towards the **back** of the **main foyer**.

- When you enter the theatre you will see:
  - **Tiered seating** is on the **right-hand side**.
  - The **theatre floor** and **stage** on the **left-hand side**.

### Accessible seating

- There are **wheelchair spaces** available on the **theatre floor**, just in front of the tiered seating.
- There are also **seats for mobility users** in the **first row** of seating on the floor.

During classes, events, or performances, the theatre may be:

- **Noisy**
- **Bright**
- **Busy**







## The studio

The **studio** is located on the second floor of the building.

- Access to the studio is towards the **back** of the **main foyer**, up a **steep flight of stairs**.
- The studio is not accessible via wheelchair or mobility device.

Some of our in-house classes take place in the upstairs studio. If you have accessibility requirements that prevent you from using stairs, please contact us to confirm the location of the class you wish to attend before your visit:

- **Phone:** (07) 4772 2549
- **Email:** [admin@dancenorth.com.au](mailto:admin@dancenorth.com.au)

During classes, events, or performances, the studio may be:

- **Noisy**
- **Bright**
- **Busy**





## Toilets

### Accessible toilet

The **accessible toilet** is located on the **right-hand side** of the **main foyer**.

- There is one **accessible toilet** in the building. It is on the same side of the building as the **front entrance** and **veranda**.

### Other toilets

- **Opposite the accessible toilet** are the **all-gender bathrooms**.
  - Some of these bathrooms have **stalls and urinals**.
  - Others have **stalls only**.

### Signage and access

- There is **signage** on the walls outside the bathroom doors, indicating which facilities are in each bathroom.

**Note:** All visitors are welcome to use the bathroom of their choice.





## Quiet space

The **quiet space** is designed for those who need a break from the main foyer or theatre environment.

- The **quiet space** is located inside the **dressing rooms**, just off to the side of the **theatre**. If you would like to use this space, please inform one of our staff members, and they will be happy to guide you there.

Inside the **dressing rooms and/or quiet space** are standard toilets, sinks, mirrors, benchtops, and chairs.







## Accessible seating for theatre performances

**Accessible seating** is available for performances in the **theatre**.

- The accessible seats are located in the **front row, level with the stage**.

### Booking accessible seats

- These seats **cannot be booked online**.
- To reserve an accessible seat, please **contact us directly** at least **24 hours before the event**.

You can reserve an accessible seat by contacting:

- **Phone:** (07) 4772 2549
- **Email:** [admin@dancenorth.com.au](mailto:admin@dancenorth.com.au)



## Auslan interpreted performances

**Auslan interpreted performances** are designed for audiences who are **d/Deaf or hard of hearing** and use **Australian Sign Language (Auslan)**.

- **Auslan interpreters** stand to the side of the stage and **interpret dialogue** and any text into **Auslan**, signing live during the performance.

### Seating for Auslan interpreted performances

- **Seating** for audiences requiring Auslan interpretation is in the section **closest to the interpreter** to ensure good sightlines.
- The location of the Auslan interpreter may differ between shows, depending on what is happening on stage.

### Requesting Auslan Interpretation

Most performances at Dancenorth are **Auslan Interpreted**. If a performance does not already offer **Auslan Interpretation**, and you require it, please contact us in advance:

- **Phone:** (07) 4772 2549
- **Email:** [community@dancenorth.com.au](mailto:community@dancenorth.com.au)



## Assistance animals

Dancenorth warmly welcomes **assistance animals**.

If you plan to bring an **assistance animal** with you, please contact us in advance:

- **Phone:** (07) 4772 2549
- **Email:** [admin@dancenorth.com.au](mailto:admin@dancenorth.com.au)



# DANCENORTH

AUSTRALIA

**Phone:**

(07) 4772 2549

**Email:**

admin@dancenorth.com.au

**Address:**

Corner of Stanley Street and Walker Street  
Townsville City QLD 4810

**Website:**

[www.dancenorth.com.au](http://www.dancenorth.com.au)



Visual Story